

04/17/02

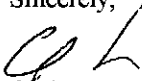
Tile Collection
11200 Carolina Place Parkway
Pineville, N.C. 28134
Attn: Elaine

Dear Elaine:

I wanted to write to thank you and your company for the great service that you all have provided to me and my family. The tile work that Greg did for us in January, 2002 was outstanding. You guys are a top-notch company.

Thanks again for everything!

Sincerely,



Chris