

December 29, 2003

Elaine Creasser, President  
Tile Collection, Inc.  
11200 Carolina Place Parkway  
Pineville, N. C. 28134

Dear Elaine:

First I would like to express to you my gratitude for accomplishing the impossible which was getting the granite countertop installed in less than a week. Not only was it done in time for our holiday party, the job your installation team did was superb.

If I could make one comment to anyone about the Tile Collection, it would be to say that if you want a professional job – well done – this is the place to go! Not only did they do an outstanding job in a very short time span, they were cheerful and helpful along the way.

I would recommend the Tile Collection to anyone that wants their home to look topnotch!

Thank you,

  
Judy