

Elaine Creasser
Tile Collection
1120 Carolina Place Pkwy
Pineville, NC 28134

November 24, 2004

I just wanted you to know what an asset Josh Davis is to your company. He has gone above and beyond to provide excellent service during our kitchen remodel.

I'm sure the outcome wouldn't have been as positive had Josh not been so dedicated and attentive to all the details of the project. He also understood the importance of adhering to the deadlines we'd originally discussed.

We were also impressed at how well your different departments worked together to accomplish a common goal.

We are planning additional work in other rooms and will definitely use Tile Collection again.

Most Sincerely,



Mrs. Marjorie