

June 4, 2006

Tile Collection
11200 Carolina Place Parkway
Pineville, North Carolina 28134

Attn: Elaine

Dear Elaine:

Tile Collection recently completed tile work and installed a granite counter top in our master bath. We wanted you to know how pleased we were with the workmanship.....in particular the tile work. Three years ago your company installed tile in 4 bathrooms, a workshop and a laundry room during a major renovation of our home. The work was done satisfactorily but this most recent work was outstanding. This can be attributed to the work done by Dimitry and Andry. They worked very hard (a couple of late evenings, Saturday and Sunday) with our permission. More importantly their innovation and attention to detail resulted in a bath design that far exceeded our expectations. They are an asset to your organization.

Also, we would like to mention that we have appreciated the design work done by both Wendy Rollins (3 years ago) and Linda Welsh, who worked with us on the most recent job.

Regards,

Susan + Ed

Susan and Ed